# HYUNDAI AMERICA TECHNICAL CENTER, INC.

A Subsidiary of Hyundai Motor Company (Korea)

12610 East End Ave Chino, CA 91710 Tel: (909) 627-3525 Fax: (909) 628-7682

August 2, 2005

## **VIA FEDERAL EXPRESS**

George Person Chief of Recall Management Division National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, D.C. 20590

Re: Recall Campaign

2003 MY Kia Sorento Fuel Line

05V-353 (5 pagus)

Dear Mr. Person:

The following information is submitted in accordance with Part 573 of Title 49 of the Code of Federal Regulations.

573.6 (C)(1)

Manufacturer:

Kia Motors Corp.

Importer:

Kia Motors America, Inc.

Agent Designated by Manufacturer:

Alfred E. Gloddeck

Hyundai America Technical Center, Inc.

573.6(C)(2)

Identification of Vehicle, Make,

Model Year and Manufacturing Date:

Model year 2003 Kia Sorento vehicles produced from

June 7, 2002 through August 14, 2002.

573.6(C)(3)

Total Number of Vehicles

There are approximately 2,935 2003MY Kia Sorento

vehicles within this production range specified in

(c)(2) to be corrected.

573.6(C)(4)

Percentage of Vehicles Estimated to

Actually Contain the Defect:

The defect potentially exists in all vehicles identified

in (C)(3).

573.6(C)(5)

Description of the Defect:

Some 2003MY Sorento vehicles may experience a fuel

leak from main fuel tube and/or the return tube near the fuel tank due to an interference fit with the vehicle

floor panel.

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# 573.6(C)(6)

Basis for Defect Determination and Chronology:

Kia Motors Corporation (KMC) became aware of this condition during warranty parts analysis in another market, recognizing the existence of a potential problem in January of 2005. KMC conducted detailed analysis and engineering field study on or about February through July, 2005. On July 26, 2005, KMC concluded its analysis and determined that the product condition described in section (c)(5) existed and warranted a safety recall. KMC notified KMA of their decision to institute a safety recall on July 28, 2005.

Within the specified production timeline, Kia Motors America, Inc. (KMA) has identified the absence of any fire or injuries, and identified the following:

0 Tech Line Cases7 Warranty Claims0 Field Reports

7 Customer Assistance Claims

# 573.6(C)(8)(i)

Program to Remedy Defect:

All owners of vehicles identified in (C)(3) will be notified by first class mail to bring their vehicle to a Kia dealer to have the affected section of fuel tubes replaced at no charge.

#### 573.6(C)(8)(ii)

Estimated Date for Notification of Safety-Related Defect to Owners and Dealers

The estimated date of notification to dealers is late September 2005. The estimated date of notification to owners is early October 2005.

#### 573.6(C)(11)

Notices

A draft of the owner notification letter is attached. The Technical Service Bulletin will be provided to NHTSA in the near future.

## 573.6(C)(12)

Manufacturer's Campaign Number If Different From Identification Number Assigned by NHTSA

SC-052

If you or your staff has questions or comments regarding this matter, please contact me in writing at the above address.

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Very truly yours,

Alfred E. Gloddeck

Senior Manager—Corporate Affairs

## SAFETY RECALL NOTICE

October xx, 2005

#### Dear Kia Sorento Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Kia Motors America, Inc. has decided that a defect relating to motor vehicle safety exists in certain 2003 Sorento models.

## What is the problem?

Some 2003 Sorento models produced from June 7, 2002 through August 14, 2002 may experience a fuel leak from fuel tubes near the fuel tank due to an interference fit with the vehicle floor panel. Fuel leakage in the presence of an ignition source could result in a fire.

## What will Kia do?

• Kia will replace a section of the fuel line at no cost to you, when you schedule an appointment and take your vehicle to your Kia dealership.

If you have incurred expense to remedy this defect prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. Since the fuel line in your vehicle is covered by a 5-year/60,000 mile warranty, any such repair should have been made under that warranty at no expense to you. However, if you incurred an emergency repair where you did not have access to a Kia dealer, please contact the Kia Consumer Assistance number listed below for assistance in submitting your claim or mail your receipts with a cover letter directly to Kia for review and consideration:

Consumer Assistance Center Kia Motors America, Inc. P.O. Box 52410 Irvine, CA 92619-2410

## What should you do?

• Please call your Kia dealer to schedule a service appointment. The time required to repair your vehicle should be less than one hour. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. Please present this notice when you arrive at the dealer.

## Have you changed your address or sold your Kia?

• If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us.

# What if you are a vehicle lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## What if you have other questions?

• If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542. This number has TTY capability. If you still are not satisfied that we have remedied this situation, without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 40990; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely,

Consumer Affairs Department